



HOUSE OF COMMONS  
CHAMBRE DES COMMUNES  
CANADA

# HERE TO SERVE YOU

## JULIE DZEROWICZ

Member of Parliament  
Davenport

NOVEMBER 2022

### A MESSAGE FROM YOUR MP

Davenport friends and neighbours: amis et voisins de Davenport:

One of my key responsibilities as an MP is to ensure that Davenport citizens have full access to all the services provided by the federal government. My office is set up to help you access or navigate those federal services.

Canada has three levels of government (federal, provincial, and municipal) that offer different services and it is not always clear to residents which level their issue should be directed at. My office will always help direct you to the appropriate level if it is not a federal service that we can help you with.

Some of the most common federal services that Davenport citizens communicate with my office on are immigration processing; seniors' benefits (OAS, GIS); other benefits like the Canada Child Benefit or Employment Insurance; Canada Revenue Agency issues or Canada Pension questions.

We also field a lot of questions when new programs or supports are added—as was the case with COVID supports—or when federal services are not being delivered efficiently. I monitor issues that Davenport residents are having and bring those issues and recommendations to the attention of the appropriate Minister—as I did recently regarding backlogs in passport and immigration services processing times.

Another key service that we can help you with is directing you to the many funding opportunities available from the federal government. As an example, my office has helped grow Canada Summer Jobs and New Horizons for Seniors funding in Davenport; and we outreached to small businesses regarding the federal supports available to them.

We can even help you get Canadian pins or flags or arrange for a congratulatory message from the MP, the Prime Minister or Governor General for special birthdays or anniversaries.

On the back page you will see a list of some of the services we can help you with. To keep up to date on federal services and funding, I recommend that you sign-up for my weekly update by going to [juliedzerowicz.ca](http://juliedzerowicz.ca) and selecting "Get Update" or follow me on social media @juliedzerowicz.

If you have questions on federal services, please email us your question at [julie.dzerowicz@parl.gc.ca](mailto:julie.dzerowicz@parl.gc.ca) or call us at 416-654-8048.

It's a true honour and pleasure to serve you Davenport!

Julie Dzerowicz  
Member of Parliament, Davenport

@JulieDzerowicz

#### CONSTITUENCY OFFICE

1202 Bloor St. West  
Toronto, Ontario  
M6H 1N2

416-654-8048

Dufferin Station

#### PARLIAMENT HILL OFFICE

House of Commons  
Ottawa, Ontario  
K1A 0A6

613-992-2576

[julie.dzerowicz@parl.gc.ca](mailto:julie.dzerowicz@parl.gc.ca)

[JulieDzerowicz.ca](http://JulieDzerowicz.ca)



Scan here to  
receive a birthday  
card from MP Julie



Seniors learning new skills through the New Horizons for Seniors Program at West Neighbourhood House



Merlyn Joy from Bread and Bricks, a non-profit group that advocates for those living in poverty, at Davenport Perth Neighbourhood and Community Health Centre

**JULIEDZEROWICZ.CA**

[julie.dzerowicz@parl.gc.ca](mailto:julie.dzerowicz@parl.gc.ca)

416-654-8048

1202 Bloor St. W. Toronto ON M6H1N2

## FEDERAL SERVICES

At my Toronto community office, I provide information and assistance on the following services:

- Immigration, Refugees and Citizenship
- Canada Child Support
- National Student Loans
- Veterans Affairs
- Indigenous Affairs
- Canada Revenue Agency (CRA)
- Passport Canada
- Employment Insurance (EI)
- Canada Pension Plan
- Old Age Security (OAS)
- Guaranteed Income Supplement (GIS)
- Information on federal legislation



Summer BBQ with Davenport non-profit and for-profit employers and their students funded by Canada Summer Jobs Program.

## EMERGENCY IMMIGRATION SUPPORT

Please note that my constituency office is not Immigration, Refugee and Citizenship Canada (IRCC) so our ability to help you may be limited. **Please directly contact IRCC first to try to resolve your issue before reaching out to my office.** They can be reached at: **1-888-242-2100.**

My office is most helpful **if your issue involves:**

- Emergencies (death in the family, etc.)
- Errors made in an application decision by IRCC
- It is way **PAST** the processing time as stated on the IRCC website online and you have **NOT** received a response on your application

**Before you contact my office kindly do the following:**

1. **Check the standard processing time** for your application.
2. **Register for the IRCC online portal.** When you register you can view your status in real time.
3. **Check the status of your application.**
4. **If you have to make a change to your application,** please submit the appropriate web form.

Scan the QR code to the right or visit [juliedzerowicz.libparl.ca/citizenship-immigration](http://juliedzerowicz.libparl.ca/citizenship-immigration) to access these resources.



## CONGRATULATORY MESSAGES

To receive a congratulatory message (ex: birthday, anniversary) please email us and include the type and date of occasion plus the recipient's name, age, address and phone number.



Sign up here to receive a birthday greeting from the MP: [bit.ly/MP-bday-greeting](http://bit.ly/MP-bday-greeting) or scan the QR code on the front page.



Email us if you are looking for Canadian flags or pins.

## FEDERAL FUNDING PROGRAMS

The federal government provides lots of funding for **youth, seniors, community initiatives among many other things.** It is important for you to receive my weekly updates in order to get the most up to date information on what funds are available.

There is a lot of financial support for **small businesses and entrepreneurs**, including for **women and Black entrepreneurship programs.**

For up-to-date funding announcements follow me on social media and sign up for my weekly update by going to [juliedzerowicz.ca](http://juliedzerowicz.ca) and clicking on **Get Updates** or scan the QR code to the right.

